

Village of Greenfield
Electric Aggregation Program
Frequently Asked Questions



What is Opt-Out Aggregation?

- Buying Group that pools together usage for best price
- Eligible DP&L customers are Automatically Included Unless Opt-out
- Supplier controls buying group when switching suppliers
- Resident are Given 21 Days to Opt-out at least every 3 years
- No Early Termination Fee

What Are Electric Aggregation Benefits?

- Fixed Price Options
- Price Buying Leverage
- Risk Mitigation & Cost Control
- Possible Guaranteed Savings Plans
- Best Combination of Term, Service & Pricing Available

How Will I Be Billed?

- Meter Reads & Billing by Local Utility
- New Supplier Charge Included on Bill
- Payments Made to Local Utility
- Budget Billing Option Availability Continues
- Automatic Payment Option Availability Continues
- Itemization of Supplier's Deregulated Charges

How Will My Account be Serviced?

- Via Local Distribution Company
- Meter Reads & Billing stays the same
- Maintenance of Transmission & Distribution System and Outage Repairs stays the same

Who is Eligible to Participate?

- Residential Account Holders in the Community
- Commercial Account Holders in Community <100kW Demand and less than 700,000 kWh per year

Who is Not Eligible to Automatically Participate in Opt-Out aggregation?

- PIPP Customers
- Delinquent Bill Payees
- Account Holders Outside Community Limits
- Customers Under Contract with 3rd Party Supplier; however They Can Opt-In by Calling Program Supplier
- Commercial Accounts in Community >100 kW Demand

What if I'm Moving into the Community?

- May Not Receive Program Offer Mailing
- Need to Contact Supplier
- Need to Know Terms of Any Existing Contracts

What if I'm Moving out of the Community?

- May Opt-Out Free If Moving Out of the Community
- May Leave Any Other Time Depending on Supplier Contract May be Charged a Termination Fee

How Do We Determine the Program's Electric Price?

- Distribute Request For Proposal to Certified Suppliers
- Can Strike within Specified Time Before Contract Start
- Strike Price For Full or Portion of Contract Term
- Strike During Favorable Market Conditions or Negotiate Percent Discount

Was I Able to Vote For the Aggregation Program?

- Yes, the Issue was on the November 2011 Ballot

Electric Aggregation Program Summary

What is the Program Price & Term?

<u>Billing Start</u>	<u>Billing End</u>	<u>Price</u>
May 2014	May 2017	5.27 cents per kWh

Who Do I Contact?

<u>Contact</u>	<u>Phone</u>	<u>Issue</u>
Utility: DP&L	1-800-433-8500	Emergencies
Supplier: First Energy Solutions	1-866-636-3749	Join or Leave Program
Buckeye Energy Brokers	1-866-302-2237	Program Questions